How to activate and access the OLE Health Patient Portal

You will need the User ID and Password given to you upon enrollment (provided on paper and email)

Use a web browser on a computer to activate your account.

1. Go to www.olehealth.org. At the top of the page, click on My OLE.

2. Under My OLE, click on the "My OLE Health Patient Portal here" link:

3. At the login screen, enter provided User Name and Password.

   If you are logging for the first time, you will be prompted to fill out a User Validation form. You may choose to enter your date of birth OR your phone number.

4. You will then be prompted to create a new password & set up a security question for your account.
5. Please **read & agree to two consent forms.** (check mark the box indicating you have read the information, and click Agree)

6. Click OK in the pop-up box

**You have successfully activated your My OLE Patient Portal account**
Install the app on your smart phone

1. From the app store (iTunes or Google Play), search for “healow”

2. Once you’ve installed the app, open the app, allow the app to send you notifications.
3. At the bottom of the app, click on Get Started.
4. Allow the app to access your location.
5. To sign into your portal account, enter the code given to you by the front desk.
   The OLE Health code is: GEFGAA
When the code is entered correctly, you will be brought to the OLE patient portal login page. Use your credentials given to you by OLE Health staff to login (don’t forget to use the new password created while activating your account)

Please read the terms & conditions and click to verify that you agree.
Lastly, choose a four-digit PIN that you will use to unlock your app.

You have successfully activated your HEALOW application